|  |  |
| --- | --- |
| **Ticket ID** | TT4535 |
| **Ticket description** | There should be menu in my CS app where we can take an employee Poll and dashboard needs to be generated. The Poll can be MCQ based / descriptive some times. |
| **Created by** | Manali Bhadirage |
| **Created on** | 30/08/2022 |
| **Priority** | High |
| **Version** | 1.0 |

**Version**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Sr. No** | **Version no** | **Version Date** | **User name** | **User department** |
| **1** | **1.0** | **30/08/2022** | **Pritam Metha** |  |
|  |  |  |  |  |
|  |  |  |  |  |

**Approvals**

|  |  |  |
| --- | --- | --- |
| **Field** | **Name of the User** | **Approved date by the user** |
| **Actual User Name** | Pritam Metha |  |
| **Actual User Department** |  |  |
| **Organization Name** | CSJewellers |  |
| **Assigned BA** | Manali Bhadirage |  |
| **Assigned Developer** | Nikhil Bhosale |  |
| **Assigned Tester** | Priyanka Dupargude |  |

**Estimation**

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| --- | --- | --- | --- | --- |
| **Department name** | **Estimated Time (In hr)** | **Scheduled Date (Starting date )** | **Estimated date** | **Actual delivery date** |
| **BA** |  |  |  |  |
| **Development** |  |  |  |  |
| **Testing** |  |  |  |  |
|  |  |  |  |  |

**Introduction**

In MY CS application & Connect US, we need to create “Opinion Poll” menu through which employees will give the survey / test. Also, the report of this survey / test will be generated in back-end (Connect Us).

**Existing system**

In MY CS application and Connect US, we do not have “Opinion Poll” menu.

**Proposed system**

Step 1. We need to create Master -> Question master in Connect Us -> Masters. It should include following fields:

* Add question
* Action
* Question ID
* Question
* Answer Type
* Is Active

|  |  |
| --- | --- |
| **FIELDS** | **DESCRIPTION** |
| Add Question | Add question button consists of following fields:   * Question ID * Question * Options * Is Active   Question field should accept text, digits, space and special characters.  Multiple options needs to be provided to each question and it should have one correct option in it. Options can be provided in form of drop-down or provide input box to particular question if user is supposed to type the answer. Input box should accept capital letters, small letters, digits and space.  Is active fields consist of yes or no button. |
| Action | Action field consist of view and edit action. |
| Question ID | Each question should have unique question ID. |
| Question | Added question should be displayed in grid. |
| Answer Type | Added options In form of drop-down / input box of each question should be displayed in grid |
| Is Active | It should display either yes or either no in grid. |

Step 2. Create Survey master in Connect US -> Masters.

It will consists of following fields:

* Add template
* Action
* Template ID
* Template name
* Description
* Question ID
* Options
* Designation

|  |  |
| --- | --- |
| **FIELDS** | **DESCRIPTION** |
| Add Template | Once clicked on Add template button, it should have following fields:   * Template ID * Template name * Description * Question ID * Options * Designation   Each template should have unique template ID.  Template name consists of input box and can accept text and digits.  Description specifies the details of the template.  Question ID & its options should be allocated from Question master into this field. Multiple questions can be allocated in one template.  Templates should be mapped as per the designations of the users. |
| Action | Action field consist of view and edit action. |
| Template name | Added Template Name should be displayed here. |
| Description | Mentioned description of particular template should be displayed here. |
| Question ID & Options | Multiple Question IDs and its options allocated in particular template should be displayed here. |
| Designation | Designations mapped for particular template should be displayed here. |

Step 3. Each time whenever survey is assigned to users, it should send notification to users in Connect US and in MY CS application.

Notification should be as “Hi. New opinion Poll is open now for you. Please share your thoughts”.

Once user clicks on this notification, user should be directed to main page of Opinion Poll. It should display Instructions of the test at the top and have “Begin Survey” button below the instructions.

Step 4. On MY CS application, create “Opinion Poll” icon. Whenever new survey is assigned to user, notification should be sent to user on application or else it should display some mark on “Opinion Poll” icon.

Once user clicks this icon, it should display Instructions of the survey at the top and have “Begin Survey” button below the instructions.

Once user clicks on “Begin Survey”, it should display questions & options assigned to user as per his designation.

As soon as the user clicks on “Begin Survey”, timer should be displayed on the top-left corner. Timer validation of entire test should be around 20 minutes. Format of timer should be HH:MM:SS. Countdown should be displayed in reverse manner from 20 minutes.

Each question should have options below out of which user will select one of the option as its answer.

Below options, provided three buttons namely Previous, Next, Skip.

If the user is on first question, only the “Next” and “Skip” button should be provided.

If user is on last question, display three buttons namely Previous, Skip, Submit.

Previous button should direct user to the previous question from sequence.

Skip button should direct user to next question from sequence. And the record of the skipped question should be kept blank in report.

Once user clicks on “Submit” button or on last question if user clicks on “Skip” button, it should display a pop-up asking user “Confirm submission of survey?”. If user clicks on ‘Yes’, test should get submitted and display Pop-up notification above as “Survey submitted successfully”. If user taps on ‘No’, user should be on the same page i.e. on last question page and survey shouldn’t get submitted. Test should get auto-submitted at 00:00:00 duration of timer even if user hasn’t clicked on “submit” button.

On successful submission of survey, direct the user to home page of MY CS application.

User should be able to give the survey multiple times. The answers of each survey and its details should be reflected in report.

Moreover, we need to create Survey Report in Connect US. It will have following fields:

* From Date - (Mandatory field)
* To Date - (Mandatory field)
* Survey Name - (Mandatory field) Once user selects survey name, it will display the data of that particular field only.
* Filter
* Reset
* Export

All the submitted answers by users should be reflected here. The fields in report will be as follows:

* Date :

The date on which user has submitted the survey.

* User Name :

User name should be displayed as per the login of each user account.

* Questions:

List of questions should be displayed in each column. Answer given by user for each question will be displayed under each respective question column. If answer wasn’t given for any particular question, it should be kept blank.

Please refer example as below for grid and report :

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Sr. No** | **Date** | **Time Taken** | **User Name** | **Question 1**  **(Do you know about -- scheme)** | **Question 2**  **(Are you aware of -- menu in connect us)** | **Question 3**  **(How much % GST is applied for gold)** | **Question 4**  **(--------)** | **Question 5**  **(----------)** |
| 1 | 30/08/2022 | 00:20:00 | ManaliB | 1. yes | 1. No | 1. 3% |  |  |
| 2 | 31/08/2022 | 00:08:59 | Priyanka | 1. yes | 1. No |  |  |  |
| 2 | 31/08/2022 | 00:10:01 | Nikhil | B) No | A) No | A) 3% | A) xyz |  |
|  |  |  | **Total Responses** | **Total responses of Que 1** | **Total responses of Que 2** | **Total responses of Que 3** | **Total response of Que 4** | **Total responses of Que 5** |

**References of the users**

|  |  |  |  |
| --- | --- | --- | --- |
| **User** | **Name** | **Mail** | **Contact number** |
| **Actual user** |  |  |  |
| **Ticket created by (if any)** | Harshali Rananaware | Harshali.rananaware@techneai.com | 2964 |
| **Assigned business analyst** | Manali Bhadirage | Manali.bhadirage@techneai.com | 2964 |
| **Assigned developer** | Nikhil Bhosale | Nikhil.bhosale@techneai.com | 2965 |
| **Assigned tester** | Priyanka Dupargude | Priyanka.dupargude@techneai.com | 2964 |